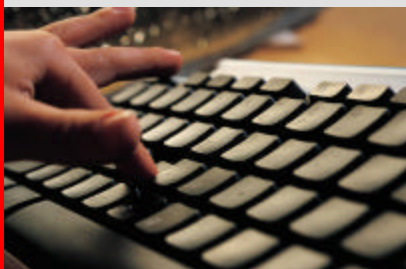## Briefly

WebCident is a web-based incident reporting computer application. This system is designed to replace the old, paper-based system, which uses the IHS-516 form.

Features:

- *Easy to use*
- *IHS intranet accessible*
- *No passwords or user codes*
- *Confidential*
- *Automatic reports*

WebCident Website:

http://webcident.hqe.ihs.gov

Accessible to all IHS Employees
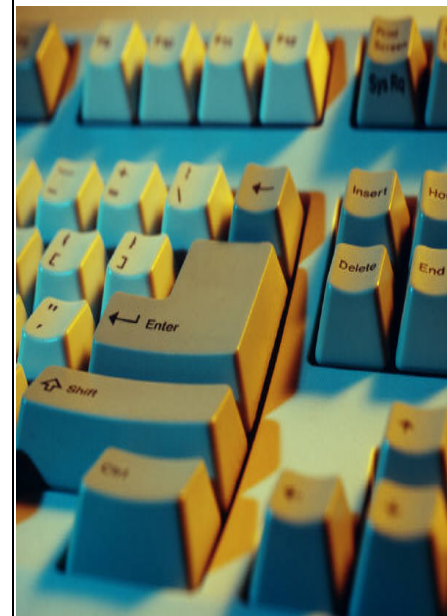

WebCident

http://webcident.hqe.ihs.gov

**Division of Environmental Health Services
Indian Health Service**

Division of Environmental Health Services
12300 Twinbrook Parkway
Suite 610
Rockville, Maryland 20852

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WebCident

**Indian Health Service's
Web-Based
Incident Reporting
Program**

**Division of Environmental Health Services
Indian Health Service**

Tel: 301-443-1054

WebCident

WebCident is a Web-Based Incident reporting system designed to replace the current paper-based system. Facilities using WebCident will no longer be required to use the IHS-516 "*Report of Incident*" reporting form. All reporting, from the person involved in the incident to the final reviewer, will be managed electronically through the IHS Intranet. The final reviewer typically will be the safety officer.

Needlestick injuries are one of the most common types of injuries in healthcare facilities.

There is no additional software needed to run WebCident. It is a web-based application managed by Indian Health Service Headquarters. All you need is a personal computer with a web browser and access to the IHS Intranet. There is, however, a section for safety officers that is only accessible through the use of a password and username.

During 2003, WebCident will initially be offered to Indian Health Service facilities. Tribal healthcare organizations with computer systems outside of the Indian Health Service intranet are not currently included in this project. In the future, however, we plan to evaluate the release of WebCident to Tribal healthcare organizations.

Frequently Asked Questions

What is WebCident?
WebCident is Indian Health Service's new web-based incident reporting system. It takes the place of the IHS-516 "*Report of Incident*" form.
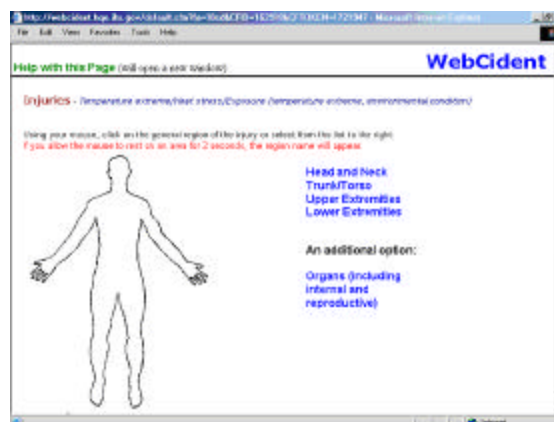
Why was WebCident developed?
The previous system did not have computer support for analysis purposes and was time-consuming. The many features of WebCident make it a superior reporting tool to the old, paper-based system.

How is WebCident a better system?
WebCident is a web-based application, which will cut down the amount of time it takes to complete an incident, produce highly accurate data, and automatically generate critical reports (such as the OSHA 300 log).

How do you access WebCident?
It is accessible from any IHS computer that has internet capability and is within the IHS intranet. The website address is *webcident.hqe.ihs.gov*. You <u>cannot</u> access WebCident from your home computer or any other computer outside the IHS system.

WebCident page: anatomical location of injury.

What incidents are reported through WebCident?
All work-related injuries or illnesses to an employee, contractor, student, or volunteer; all injuries or illnesses to patients or visitors while in our care or on our premises; all security incidents or property incidents involving safety/security issues; all motor vehicle incidents whether or not an injury occurred; and any hazardous condition identified on our property.

What is not reported through WebCident?
Medical misadventure incidents such as medication errors are not reported through WebCident. Those types of incidents are reported through separate mechanisms – see your risk manager.

Who do I contact for information on how to use WebCident?
For technical assistance please contact your Service Unit safety officer.

What is the "IHS intranet"?
Like the internet, the IHS *intranet* is a computerized communication network. The difference, however, is that it is protected by "firewalls" that only allow people using IHS computers to have access.

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